

## **DAC is here for you!**

April 14, 2022

Dear all,

The COVID-19 pandemic has elevated everyone's concerns and DAC is no exception. Since the outbreak of this virus, DAC took the necessary precautions to keep our employees, customers, vendors and visitors, safe by limiting and controlling travel and implementing rigorous sanitizing regimes.

On March 1, 2022, the State of California lifted the mask mandate. However, California **strongly recommends** masking in indoor public places, for everyone, regardless of vaccination status. DAC is no exception and the **mask mandate remains in effect at the facility**. DAC will continue to review the **CDC guidelines** as well as the **California Department of Health**.

As a result, DAC continues with some remote working schedules to ensure that we continue to provide the highest level of communications, technical support and commercial activities to all of our interested parties. Our teams also remain available online for any questions, concerns or requests.

We encourage our customers to reach out to your **local salesperson** with any specific requests. Our **Technical Support** and **Software Applications** teams are readily available via the dedicated support e-mail system: [support@dac-intl.com](mailto:support@dac-intl.com).

There continues to be an impact on existing equipment orders that are not yet complete. The shipping industry still has a significant strain with a reduction in transport routes and availability. If you are arranging your own shipping of future orders, we encourage you to contact your freight forwarders for further information and guidance.

DAC will do all it can to mitigate the delays and keep it to a minimum. Our operations and technical teams are actively working at keeping our supply chains moving.

We are grateful for the loyalty you have shown to DAC over the years. We will get through this together and DAC are committed to meeting all of its obligations and endeavor to support all of our customers through this current situation and beyond.

I personally remain at your disposal to address any further or specific questions you may have at: [kpayne@dac-intl.com](mailto:kpayne@dac-intl.com).

Ken Payne  
President  
DAC International, Inc.